

Revenue Management Memo

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Approved by: Zheng Qiang	Endorsed By: Angel Li	Handled by: Ruby Lam
From : Pricing & Tariff – Revenue Management		
To : Sales Office/Business Development / AP / MP / Ecommerce / Call Center / FOCC / OPS / ICC / A&P / Marketing / PD / Offline / CRD / Corporate Communications / Duty Desk / IC / FIN / HU Int'l FIN		
Copy : Commercial Director / Deputy Commercial Director / RM		

Fuel surcharge on Hong Kong Airlines flights

Point of Originating from Hong Kong SAR – Sep2019

(This memo will supersede RM-190701-PT with effective on 01Sep2019)

Hong Kong Airlines will adjust the fuel surcharge for tickets issued or re-issued on/after 01stSep 2019. The fuel surcharge is on a per flight sector basis irrespective of fare type. It is included in the fare quoted on all channels.

Fuel surcharge on Hong Kong Airlines flights						
Point of Originating: Hong Kong SAR						
Journey - From/To below countries/regions			Point of Sales			
			Hong Kong SAR	Canada	New Zealand	Others
MONO	Hong Kong SAR	Brunei, Cambodia, Indonesia, Japan, Korea, Mainland China, Malaysia, Maldives, Saipan, Philippines, Chinese Taipei, Thailand, Vietnam	HKD131	CAD22.20	NZD26.00	USD16.70
		South West Pacific, North America, Europe, Middle East, Africa, South Asian Sub-Continent (exclude Maldives) and Kazakhstan	HKD550	CAD93.10	NZD108.90	USD70.10



HONGKONG AIRLINES

香港航空

Important notes:

- Fuel surcharge will be reviewed and adjusted based on market conditions and fuel price fluctuation.
- Fuel surcharge applies to all passengers, including children and infants, regardless of class of travel and fare type.
- Apply on tickets issue or reissue (for wholly unused ticket reissue)
- The surcharge is to be collected under the ticket code “YR” in the tax box of the ticket.
- Fuel surcharge will be calculated in US dollars, with the exception of ticket purchased in Hong Kong SAR, Mainland China, Korea, Japan, Canada and New Zealand, where fuel surcharge will be collected in the local currency.
- Fuel surcharge also applies to codeshare flights, except HXVA codeshare flights originating Hong Kong to Australia sold in Hong Kong.
- Fuel surcharge does not apply to codeshare ferry services to/from Hong Kong SAR.
- Fuel surcharge does not apply to sectors operated by other airlines (except Hainan Airlines “HU”) if conjunction with Hong Kong Airlines.
- Ticket are valid for worldwide sales.
- The surcharge is not commissionable.

For any discrepancy between this standard and GDS, details in GDS prevail.

Revenue Management